

## Vital Statistics

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5,230,200	Total Collection
4,591,733	Visits to the Web Site
4,502,133	Items Moved by the Shipping Department among the 73 libraries in Allegheny County that CLP serves
3,529,379	Total Circulation
2,282,325	Visits to CLP Locations
2,022,727	Items Examined through Database Searches
1,632,987	Database Searches
1,504,779	Customer Questions Answered
411,508	Hours of Free Computer Access
294,733	Total Library Cardholders
170,779	Individuals Attending Library Programs (In-house and Outreach)
72,327	Hours of Public Wi-Fi Use
32,439	Individuals Attending Community Meetings in Library Spaces
8,681	Library Programs (In-house and Outreach)
3,715	Donor Plus Cardholders
3,179	Community Groups Using Library Spaces
98	Databases CLP Subscribes to for Public Use

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The Vital Statistics represent all city-based libraries that constitute Carnegie Library of Pittsburgh, including the Library for the Blind and Physically Handicapped (LBPH).

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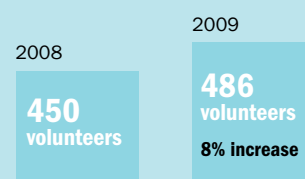
## Volunteerism in 2009

Those who gave their time and talent to the Library

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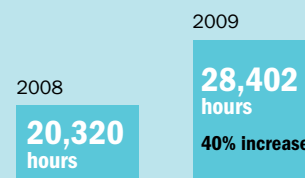
### Number of Volunteers

contributing to Carnegie Library of Pittsburgh



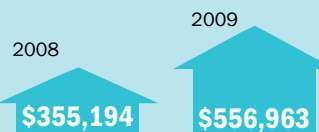
### Total Volunteer Hours

contributed to Carnegie Library of Pittsburgh



### Dollar Value of Time\*

volunteers contributed to Carnegie Library of Pittsburgh



\*Calculated based on PA 2007 value of volunteer time from [www.independentsector.org](http://www.independentsector.org)

**TOTAL VISITS TO CLP LOCATIONS, 2009**

Library Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2009 YTD	2008 YTD	08-09 %Change
Allegheny								4,572	5,825	5,565	4,475	3,514	23,951	NA	NA
Beechview	3,249	3,301	4,005	3,771	3,967	4,674	4,271	4,511	3,922	4,187	3,881	3,310	47,049	46,406	1.4%
Brookline	10,642	8,303	9,044	9,093	8,357	9,192	9,469	9,172	8,593	8,335	7,855	7,211	105,266	125,914	-16.4%
Carrick	3,955	4,015	4,132	4,024	3,985	4,144	4,208	3,739	4,309	4,076	3,228	3,096	46,911	49,038	-4.3%
Downtown & Business	30,754	30,371	34,462	33,241	30,834	34,582	38,747	34,556	28,662	30,983	30,800	29,079	387,071	452,113	-14.4%
East Liberty	16,073	16,589	19,286	18,653	17,146	6,891							94,638	235,035	NA
Hazelwood	3,850	3,881	3,992	4,271	3,958	4,596	5,465	5,837	4,767	5,137	3,838	3,724	53,316	59,694	-10.7%
Hill District	4,190	4,593	4,804	4,657	4,345	5,167	5,224	5,307	4,721	5,602	4,415	4,155	57,180	56,116	1.9%
Homewood	5,577	5,822	6,749	6,466	8,382	7,994	8,586	7,682	7,390	8,303	6,613	6,136	85,700	86,267	-0.7%
Knoxville	4,092	3,409	4,009	3,932	3,450	4,149	4,165	4,486	3,753	3,935	3,525	3,433	46,338	61,214	-24.3%
Lawrenceville	3,312	3,700	4,443	3,975	3,651	4,842	6,157	5,536	4,653	4,822	4,231	3,911	53,233	49,224	8.1%
LBPH	879	1,006	1,127	1,265	1,090	1,135	1,170	1,177	1,166	1,146	919	976	13,056	12,118	7.7%
Main	43,364	47,177	53,824	51,410	49,042	55,371	55,214	54,184	46,233	54,539	49,227	41,685	601,270	652,915	-7.9%
Mt Washington	4,061	4,167	4,609	5,847	6,129	4,872	5,149	5,448	4,735	4,803	3,929	3,817	57,566	58,320	-1.3%
Sheraden	5,106	3,608	3,798	3,676	3,451	4,161	4,200	4,168	3,904	4,174	3,425	3,425	47,096	60,368	-22.0%
South Side	4,309	4,671	4,884	5,145	4,811	5,578	5,613	5,534	5,149	6,735	4,528	4,081	61,038	61,158	-0.2%
Squirrel Hill*	36,947	31,275	34,672	34,849	32,652	35,733	37,150	37,405	31,837	34,192	32,718	29,711	409,141	449,239	-8.9%
West End	1,691	1,682	1,929	1,941	1,899	2,181	2,063	2,082	2,011	1,954	1,889	1,505	22,827	22,978	-0.7%
Woods Run	4,639	5,289	6,179	6,341	5,527	6,916	7,128	7,923	5,586	5,406	4,596	4,148	69,678	71,536	-2.6%
<b>CLP Total</b>	<b>186,690</b>	<b>182,859</b>	<b>205,948</b>	<b>202,557</b>	<b>192,676</b>	<b>202,178</b>	<b>203,979</b>	<b>203,319</b>	<b>177,216</b>	<b>193,894</b>	<b>174,092</b>	<b>156,917</b>	<b>2,282,325</b>	<b>2,609,653</b>	<b>-12.5%</b>

\*Squirrel Hill counts for February and March were revised in April \* Figures in blue represent months when a location was closed for a significant number of days.

**TOTAL CIRCULATION AT CLP LOCATIONS, 2009**

Library Name	Jan	Feb	Mar	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec	2009 YTD	2008 YTD	08-09 %Change
Allegheny Regional	85	103	121	14	77	66	133	3,146	8,514	9,873	7,105	6,652	35,889	815	NA
Beechview	3,293	3,504	4,261	3,890	3,608	4,372	4,472	4,465	3,958	4,454	3,304	3,048	46,629	47,818	-2%
Brookline	8,290	8,554	9,223	8,826	8,507	9,987	10,869	10,001	9,374	10,324	8,477	7,667	110,099	109,569	0%
Carrick	5,322	4,531	4,998	5,014	4,367	4,985	5,272	5,355	5,115	5,797	4,263	4,159	59,178	60,329	-2%
Main	72,527	74,107	82,216	74,825	70,759	78,672	79,963	78,516	69,456	89,166	76,113	63,864	910,184	860,334	6%
Downtown & Business	20,476	19,767	22,494	21,513	20,049	23,033	23,988	22,261	19,170	24,430	18,969	18,629	254,779	246,807	3%
East Liberty	13,929	13,659	14,861	13,931	12,225	3,975	8	2	9	10	1	11	72,621	166,570	-56%
Hazelwood	3,956	3,644	3,568	3,861	3,603	3,065	3,164	2,826	3,199	3,872	2,828	3,126	40,712	44,108	-8%
Hill District	2,114	2,240	2,354	2,034	2,055	2,365	2,327	2,654	2,403	2,631	2,365	2,178	27,720	20,999	32%
Homewood	5,512	5,701	6,336	6,072	5,519	7,144	7,970	8,263	7,520	9,141	7,368	6,709	83,255	71,525	16%
Knoxville	3,264	3,485	4,041	4,008	3,460	4,065	4,116	4,132	4,055	4,829	3,904	3,531	46,890	42,222	11%
Lawrenceville	4,988	4,796	5,366	5,058	4,709	6,074	6,900	7,344	6,937	8,153	6,440	6,127	72,892	62,426	17%
Mt. Washington	6,188	5,823	6,391	5,912	5,746	6,215	6,349	6,193	6,412	7,342	5,314	5,486	73,371	70,991	3%
Sheraden	2,969	2,459	2,762	2,381	2,285	2,865	2,697	2,923	2,944	3,657	2,749	2,795	33,486	38,777	-14%
South Side	4,730	4,731	4,908	5,032	4,245	5,279	5,474	5,532	4,830	5,973	4,609	3,892	59,235	57,290	3%
Squirrel Hill	41,492	39,606	43,928	41,571	40,588	46,186	49,018	46,856	41,948	49,236	42,794	38,128	521,351	475,972	10%
West End	2,345	2,506	2,723	2,607	2,483	2,674	2,695	2,530	2,452	2,611	2,106	1,807	29,539	28,012	5%
Woods Run	7,292	7,371	8,072	8,212	7,460	9,313	8,724	8,423	6,497	7,062	5,805	5,164	89,395	88,955	0%
<b>CLP Total</b>	<b>208,772</b>	<b>206,587</b>	<b>228,623</b>	<b>214,761</b>	<b>201,745</b>	<b>220,335</b>	<b>224,139</b>	<b>221,422</b>	<b>204,793</b>	<b>248,561</b>	<b>204,514</b>	<b>182,973</b>	<b>2,567,225</b>	<b>2,493,519</b>	<b>3%</b>
<b>LBPH</b>	<b>36,898</b>	<b>37,815</b>	<b>39,789</b>	<b>38,749</b>	<b>35,607</b>	<b>38,199</b>	<b>37,813</b>	<b>37,053</b>	<b>36,010</b>	<b>36,143</b>	<b>35,033</b>	<b>36,049</b>	<b>445,158</b>	<b>479,188</b>	<b>-7%</b>
<b>Web/Phone</b>	<b>40,315</b>	<b>40,304</b>	<b>45,548</b>	<b>43,222</b>	<b>41,550</b>	<b>40,522</b>	<b>45,109</b>	<b>43,254</b>	<b>40,357</b>	<b>49,776</b>	<b>43,637</b>	<b>43,402</b>	<b>516,996</b>	<b>443,914</b>	<b>16%</b>
<b>2009 YTD</b>	<b>285,985</b>	<b>284,706</b>	<b>313,960</b>	<b>296,732</b>	<b>278,902</b>	<b>299,056</b>	<b>307,061</b>	<b>301,729</b>	<b>281,160</b>	<b>334,480</b>	<b>283,184</b>	<b>262,424</b>	<b>3,529,379</b>	<b>3,416,621</b>	<b>3%</b>

\*Figures in blue represent periods when a location was closed for a significant number of days.